



XSpot[®]

Complaint Form

Fill out the form below completely. All complain forms should be submitted via email to complaints@xspot.markets – and their receipt should be confirmed – or via post to 201 office, 3rd floor, 68 Spyrou Kyprianou, Kato Polemidia, 4154, Limassol, Cyprus

Date: _____

Client's Full Name: _____

Trading Account No.: _____

Address: _____

Email: _____

Description of Complaint:

(Please enclose any evidence and/or relevant documentation.)

Signature

Internal Use Only

Employee Handling the Complaint: _____ Position: _____

Date of Receipt: _____ Date of Response: _____

Complaint Reference Number: _____ Further Response Date (if applicable): _____

Date of final Resolution: _____

Result of final Resolution: _____
